

Previous Carrier Device Payoff Application

To receive your switching credit from C Spire, submit the following items via e-mail or regular mail within 90 days of purchase:

Have you included everything?
Check when complete

- Copy of the last bill from your previous wireless carrier showing the remaining device payment balance on each mobile number and the account name and address.
- Completed copy of this form.

To submit:

Scan or take a picture of your bill and this form and send to: promocredit@cspire.com

NOTE: If you have not received credit on your C Spire account within 60 days please contact us at 1-855-CSPIRE5 or chat with a representative at www.cspire.com

FIRST NAME MI

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LAST NAME

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BILLING ADDRESS

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CITY

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STATE CONTACT NUMBER

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E-MAIL ADDRESS

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Mobile Numbers Recently Activated with C Spire
NOTE: Up to \$650 for remaining installment plan balance credit per line. Trade-in of device required. Taxes not included in credit.

DATE OF PURCHASE

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Application must be received within 90 days of purchase for credit to be applied

Offer available to well-qualified buyers for limited time only. Requires new smartphone activation on Device Payment Plan (DPP) or BYOD and port-in. Complete documentation of customer's balance due on device installment plan with prior carrier must be submitted within 90 days of new activation. Customer may receive bill credit not to exceed the amount of device installment balance remaining from prior carrier; amount of credit may not exceed \$650. Credit will apply within 60 days after receipt of Application for Switching Credit and bill from prior carrier, listing final device installment balance. Submitted bill must match the phone number switched to C Spire. Additional information may be required in C Spire's sole discretion. New C Spire account must be current on payments to receive bill credit. Not transferable; not redeemable for cash. Other restrictions may apply. ©2023 C Spire. All rights reserved.

